

Work Smarter Across Every Property

Built to provide AI-powered workflows that reduce manual work, eliminate friction, and help property teams get more done.

Work Orders

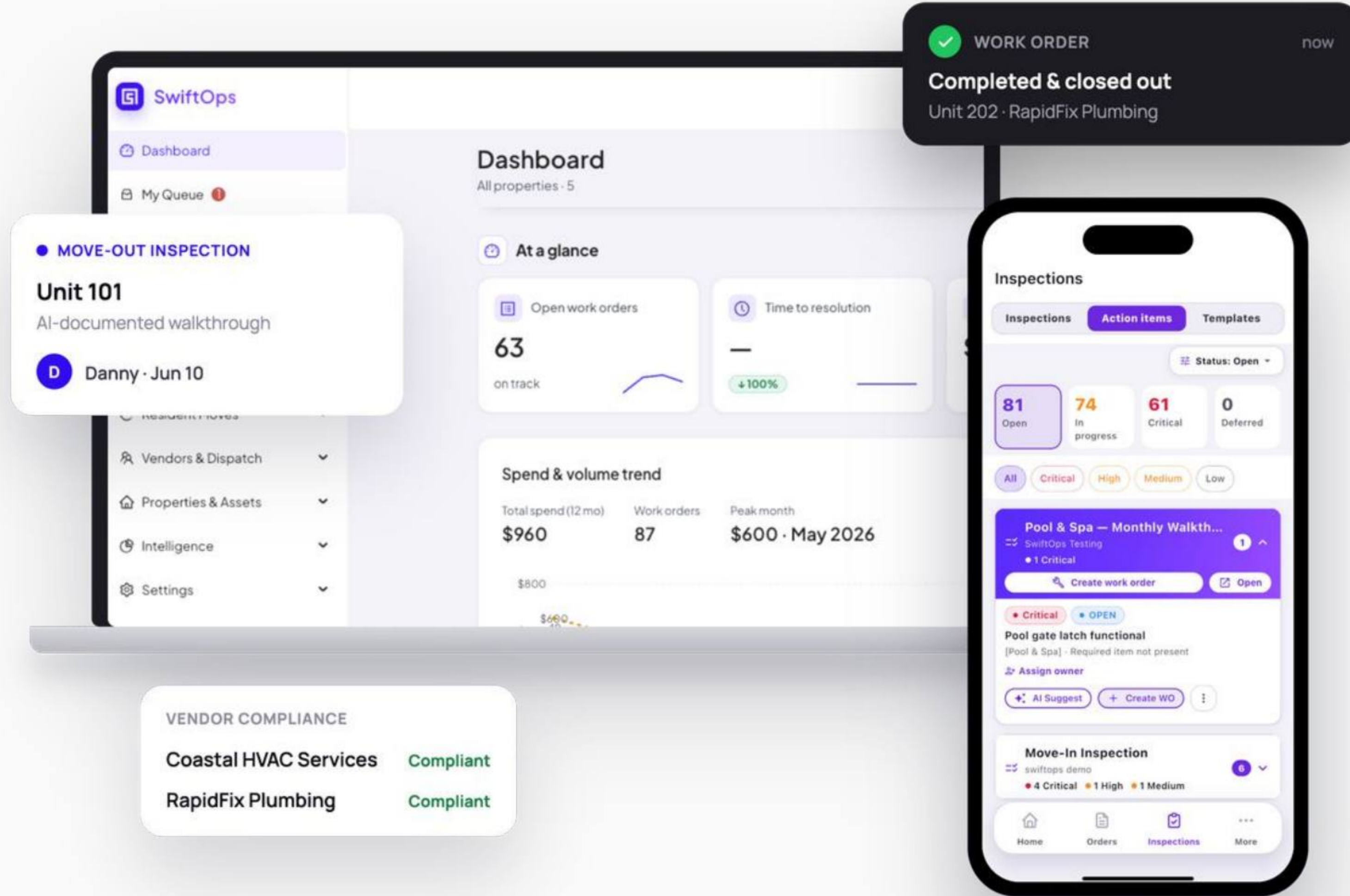
Vendor Dispatch

Inspections

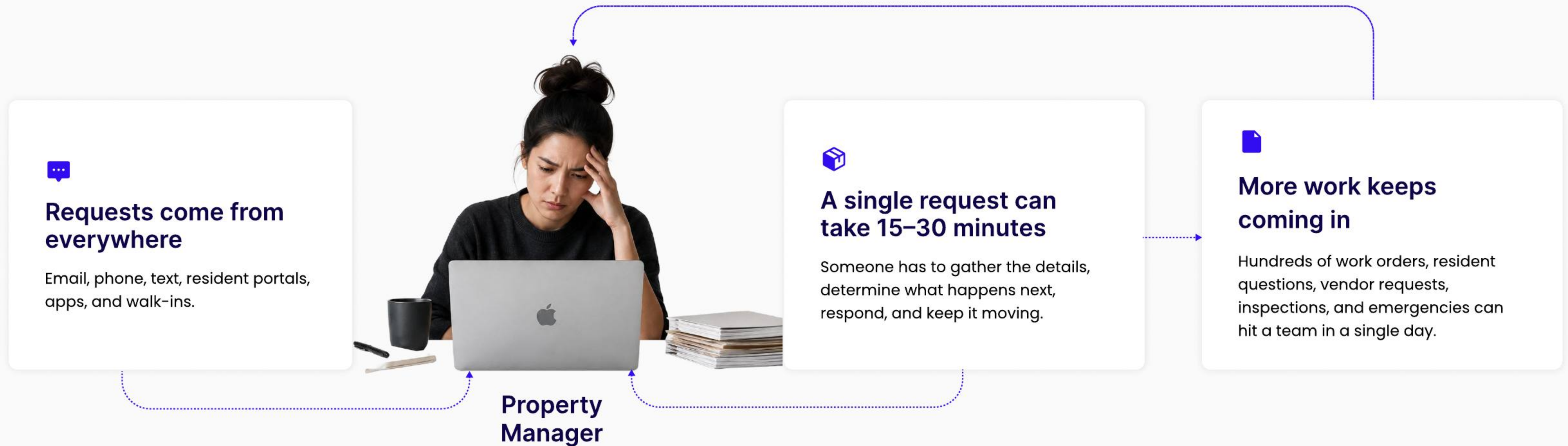
Walkthroughs

Unit Turnover

One platform. Five core workflows.



Keeping Property Operations Moving Takes a Lot of Coordination



The work is spread across too many places

Growth Goals Bring More Operational Demands

We're hearing from property teams that growth is a priority — more units, more properties, and new markets.

Goals we're hearing from property teams:

+1,500 UNITS

Grow the portfolio while maintaining service quality.

NEW MARKETS

Expand into 2–3 new markets.

IMPROVE TEAM PRODUCTIVITY

Manage more properties without sacrificing service and spreading PMs thin.

But every new property brings more work



More requests.



More vendors.



More inspections.



More emails.



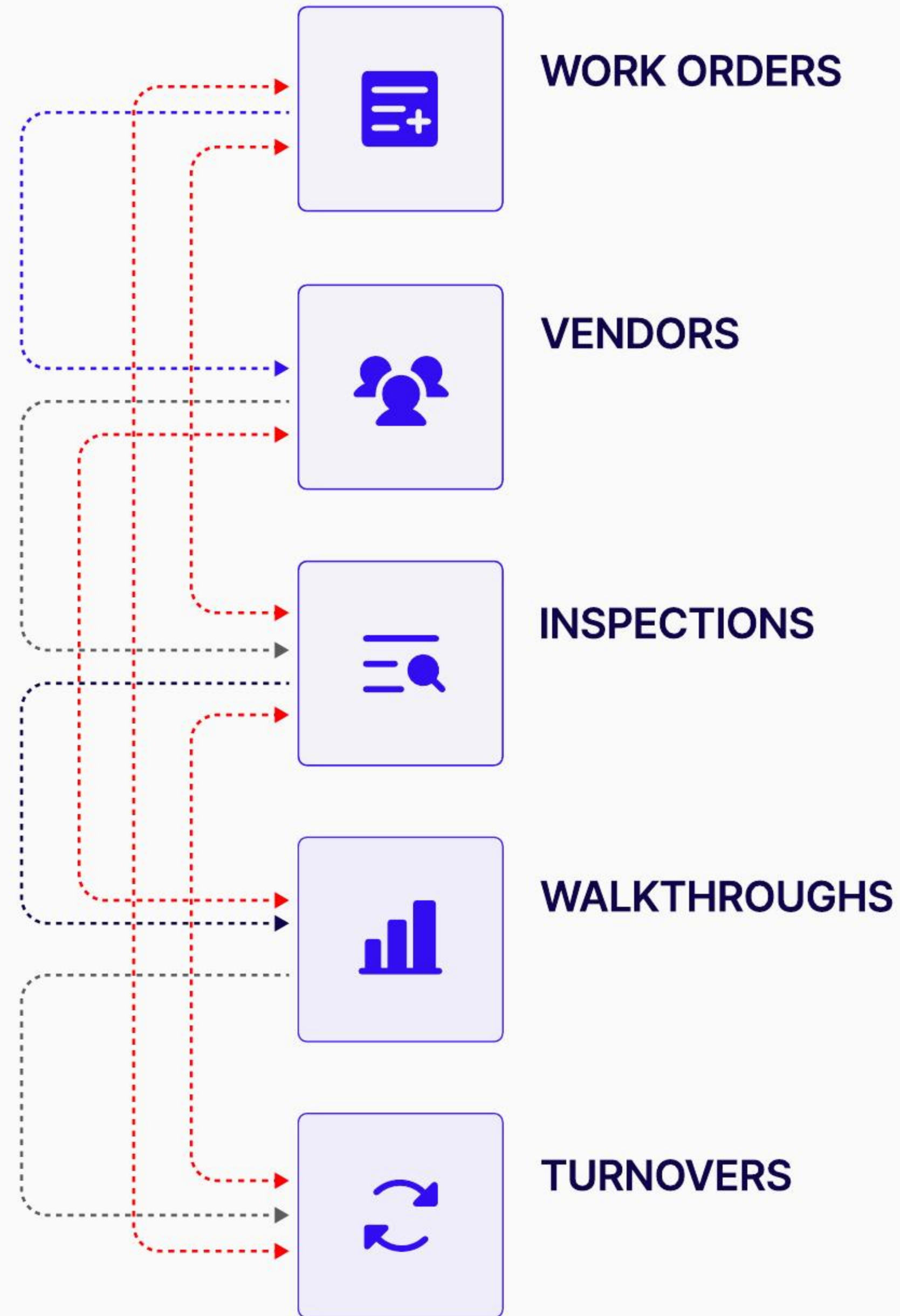
More owner
communication.



More after-hours
coverage.

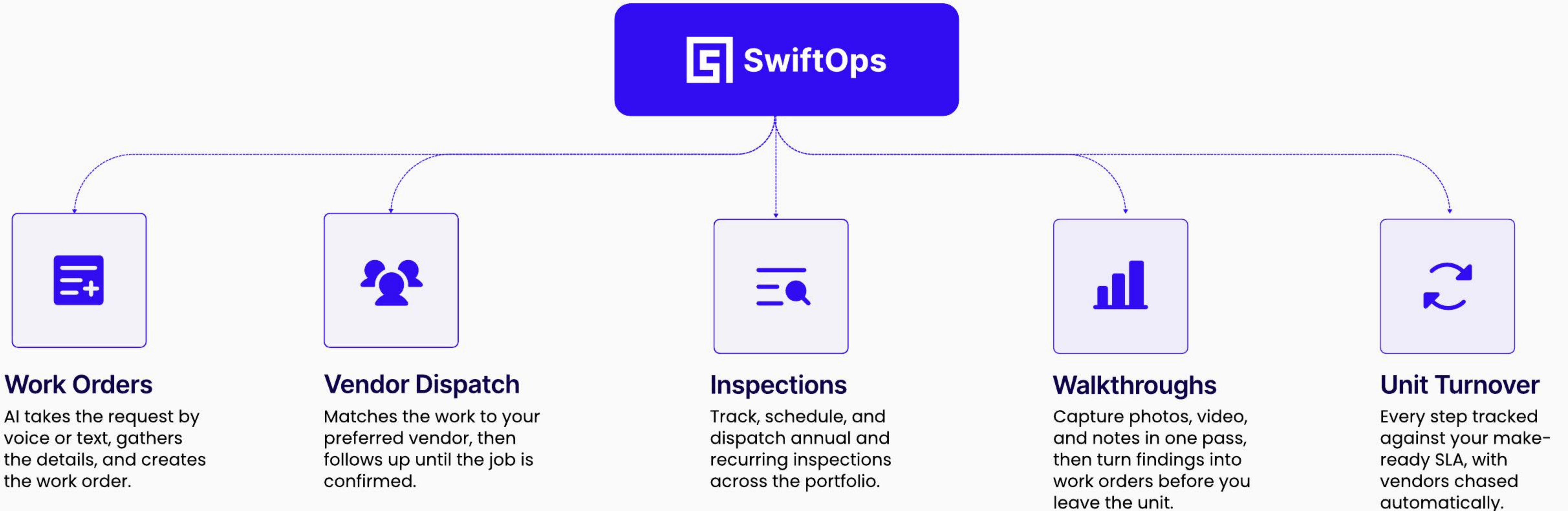
We Know There's a Lot to Manage.

It's not just the work itself. It's everything *your team has to do around it.*



Meet SwiftOps

SwiftOps helps property teams spend less time on repetitive coordination across work orders, vendors, inspections, walkthroughs, and turnovers.



SwiftOps' goal: less manual work, faster execution, and more time back for your team.

SwiftOps Sits On Top Of The PMS You Already Use

SwiftOps doesn't replace your PMS. It works alongside it, with accounting, work order, inspection, and resident data synced between both systems.

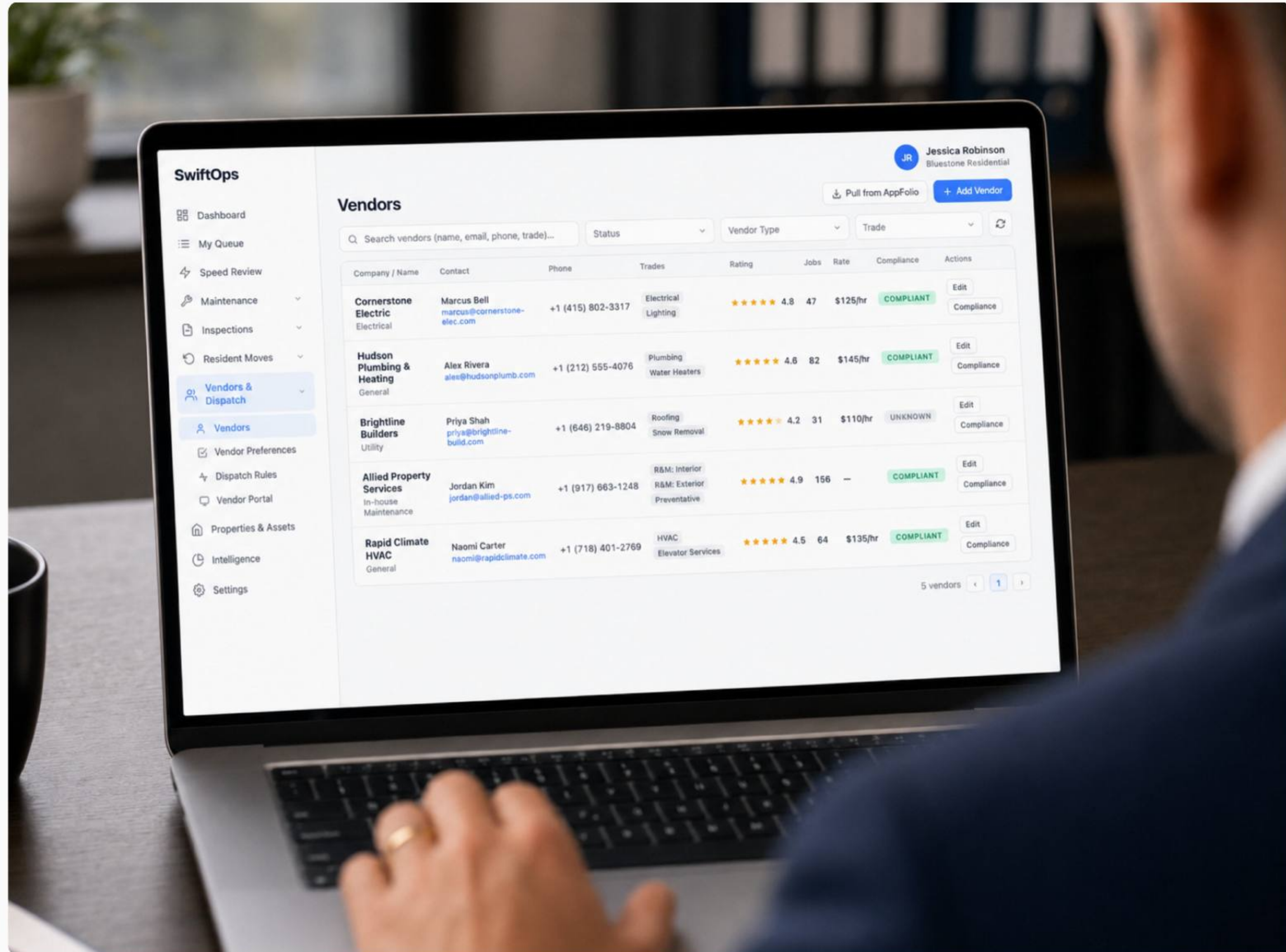
YOUR PMS

Accounting · Work Orders · Inspections · Resident Data



SWIFTOPS

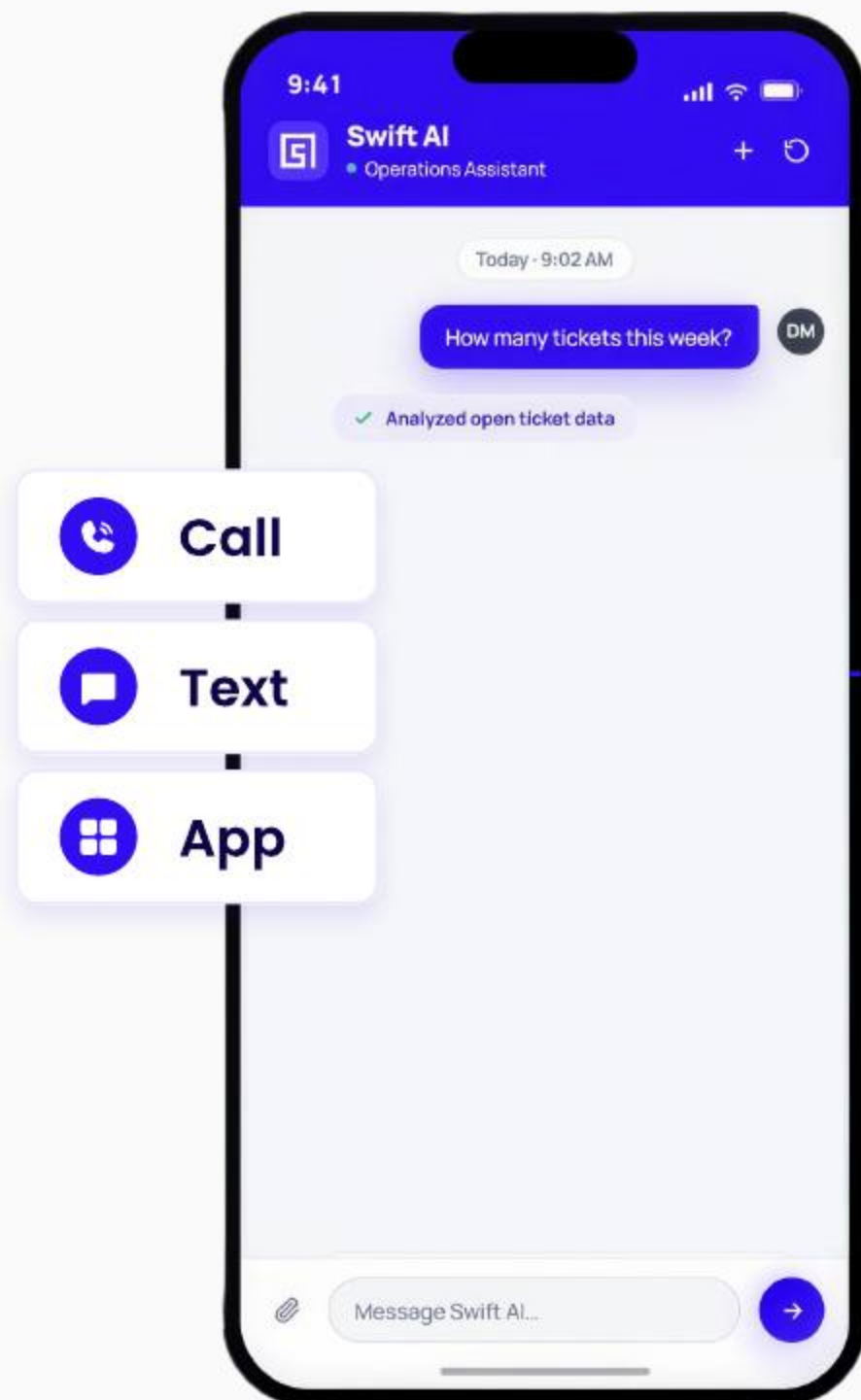
Automation · Coordination · Follow-up · Workflows



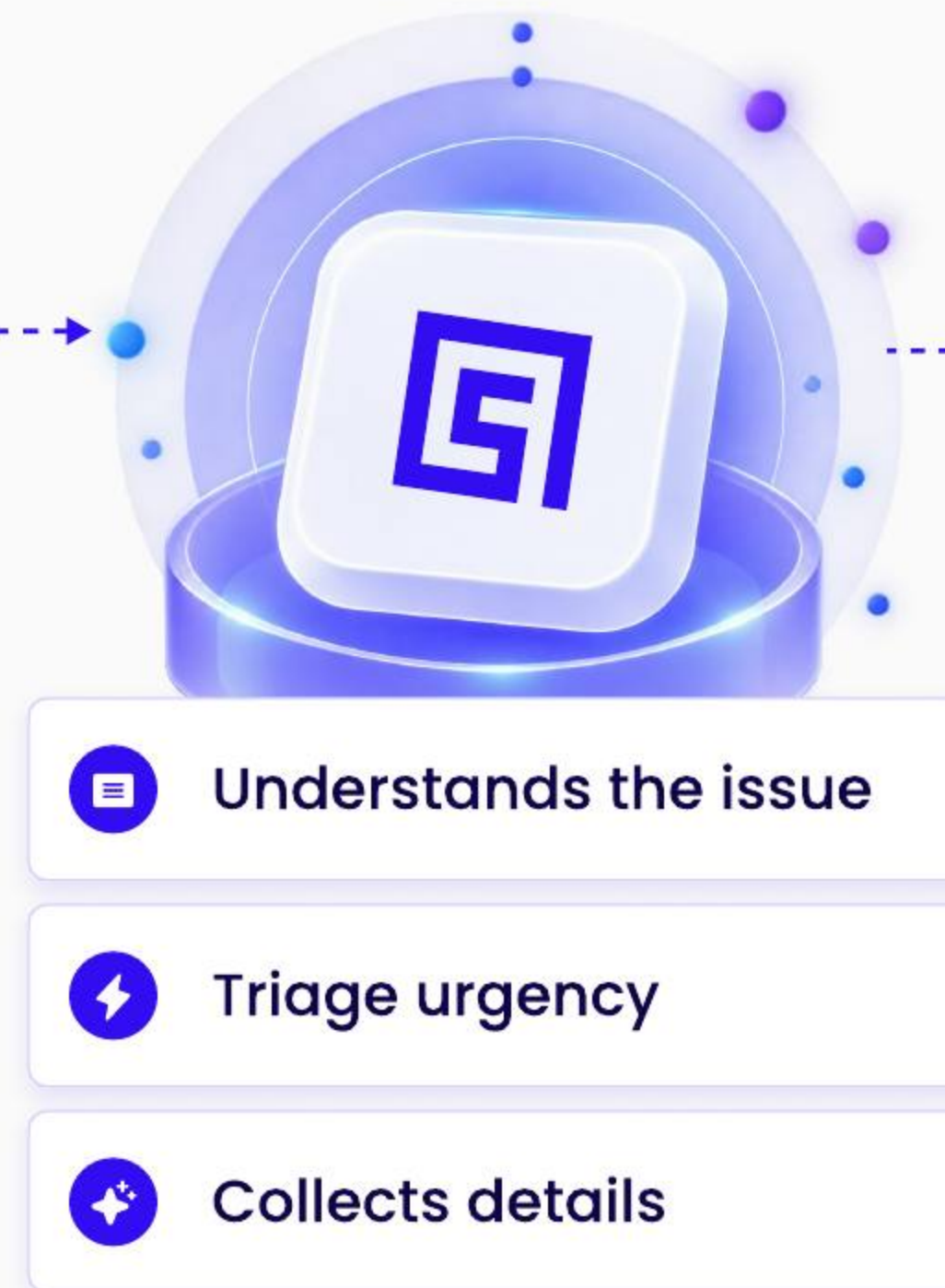
A Faster Path from Resident Request to Completed Work

A resident calls, texts, or opens the app. Swift AI asks the right questions, sorts urgent from routine, and hands your team a work order that's ready to dispatch.

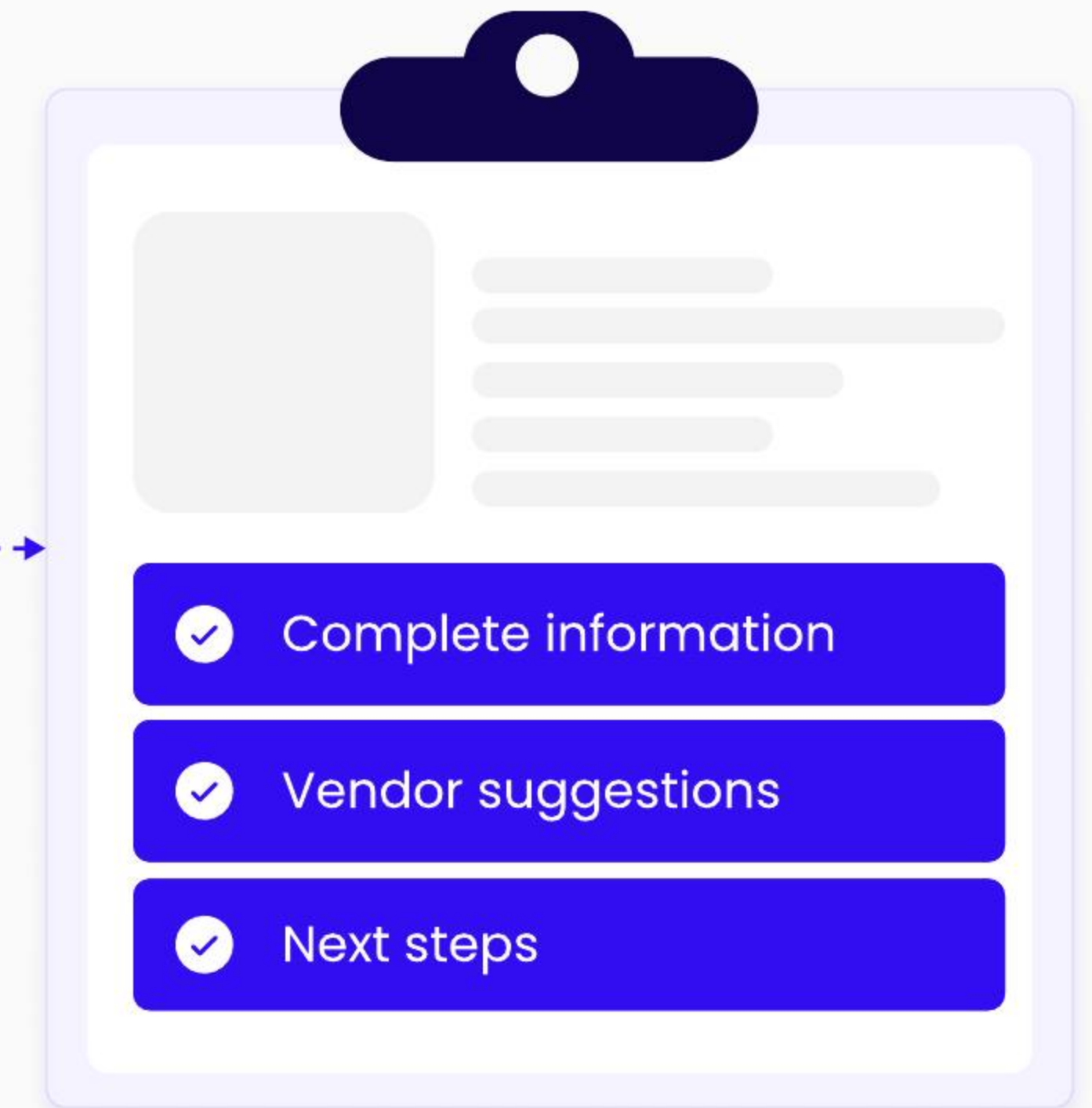
Resident Intake



Swift AI

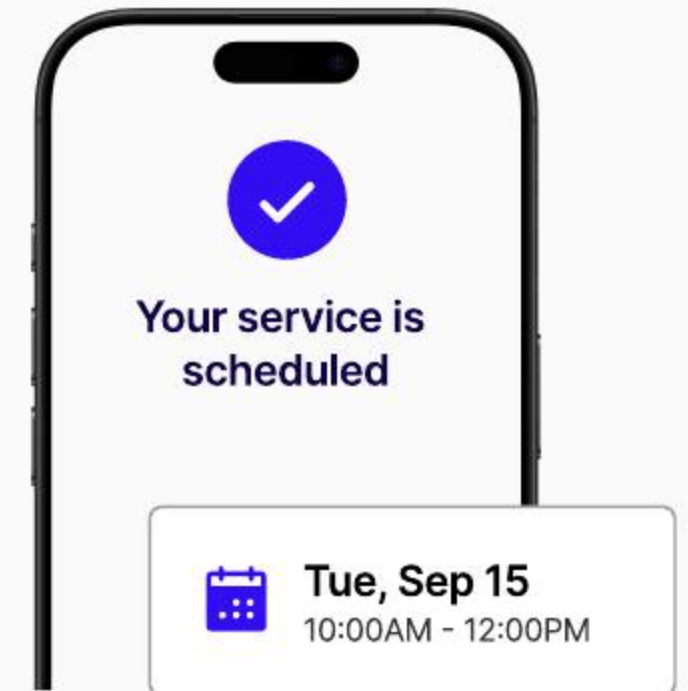
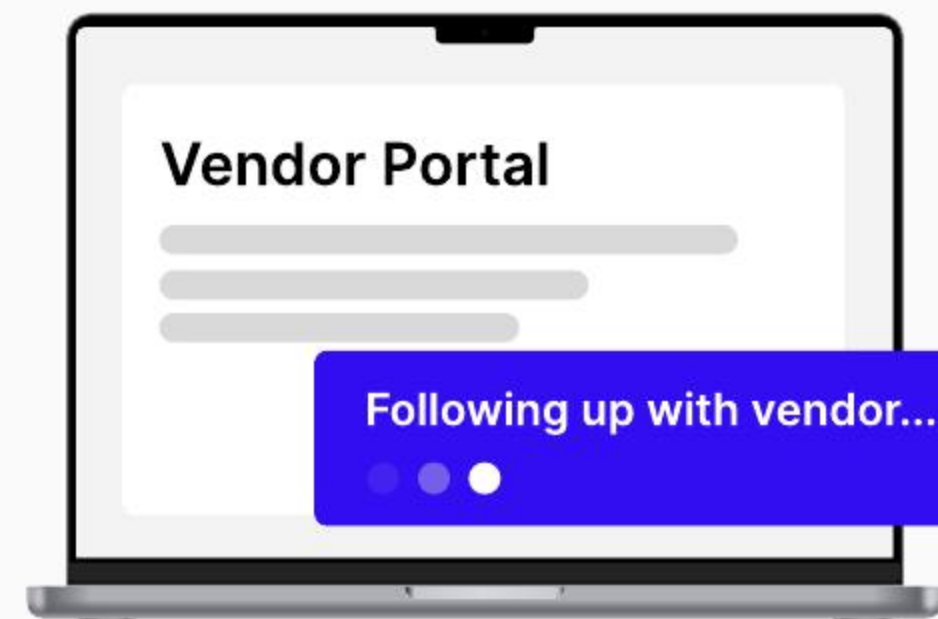
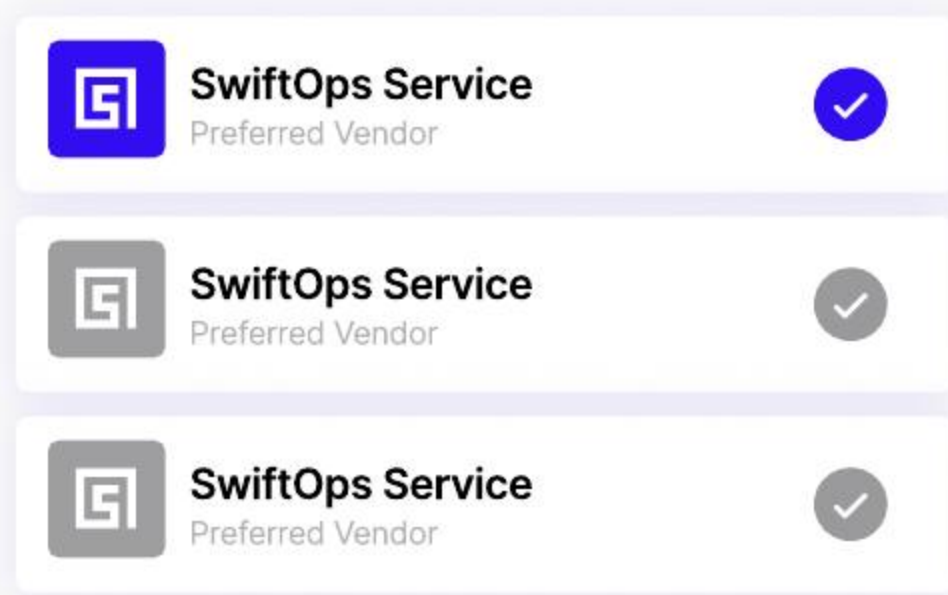


Ready-to-go Work Order



From Approved Work Order to Scheduled Service

SwiftOps recommends a preferred vendor, handles the follow-up, and keeps the resident updated.



VENDOR RECOMMENDED

SwiftOps matches the ticket to your preferred vendor list.

PM APPROVES

Review the work order and approve the recommended vendor.

VENDOR CONTACTED

SwiftOps sends the job through the vendor portal and follows up until the vendor responds.

RESIDENT SCHEDULED

Once accepted, the resident is updated with the appointment details.

Less vendor follow-up. **More work moving forward.**

Inspections Keep Moving From Scheduling to Follow-Up

SwiftOps helps your team manage the inspection process, from knowing what's due and assigning the right person or vendor to documenting findings and creating follow-up work.

SwiftOps Inspections		Next 14 days
	Fire Alarm Inspection Compliance	Due in 6d
	Move Out Inspection Make-ready	In progress
	Individual Unit Walkthrough Recurring	Monthly



KNOW WHAT'S DUE

Track annual, recurring, and required inspections across your portfolio.



ASSIGN & SCHEDULE

Assign the right team member or vendor and schedule the inspection based on your property rules.



COMPLETE AND DOCUMENT

Capture photos, video, and voice during the inspection. SwiftOps turns your findings into a structured report.



TRACK & FOLLOW UP

Keep inspection documentation organized and turn findings into work orders without re-entering information.

Stay ahead of inspection deadlines and **turn every inspection into documented, actionable work.**

Finish the Walkthrough With the Report Done Before You Leave the Unit

Walk the property and talk to your phone. Photos, video, and voice become a finished report by the time you're out the door.

WALK & SPEAK

Walk the unit with your phone. No clipboard, no forms.

CAPTURE

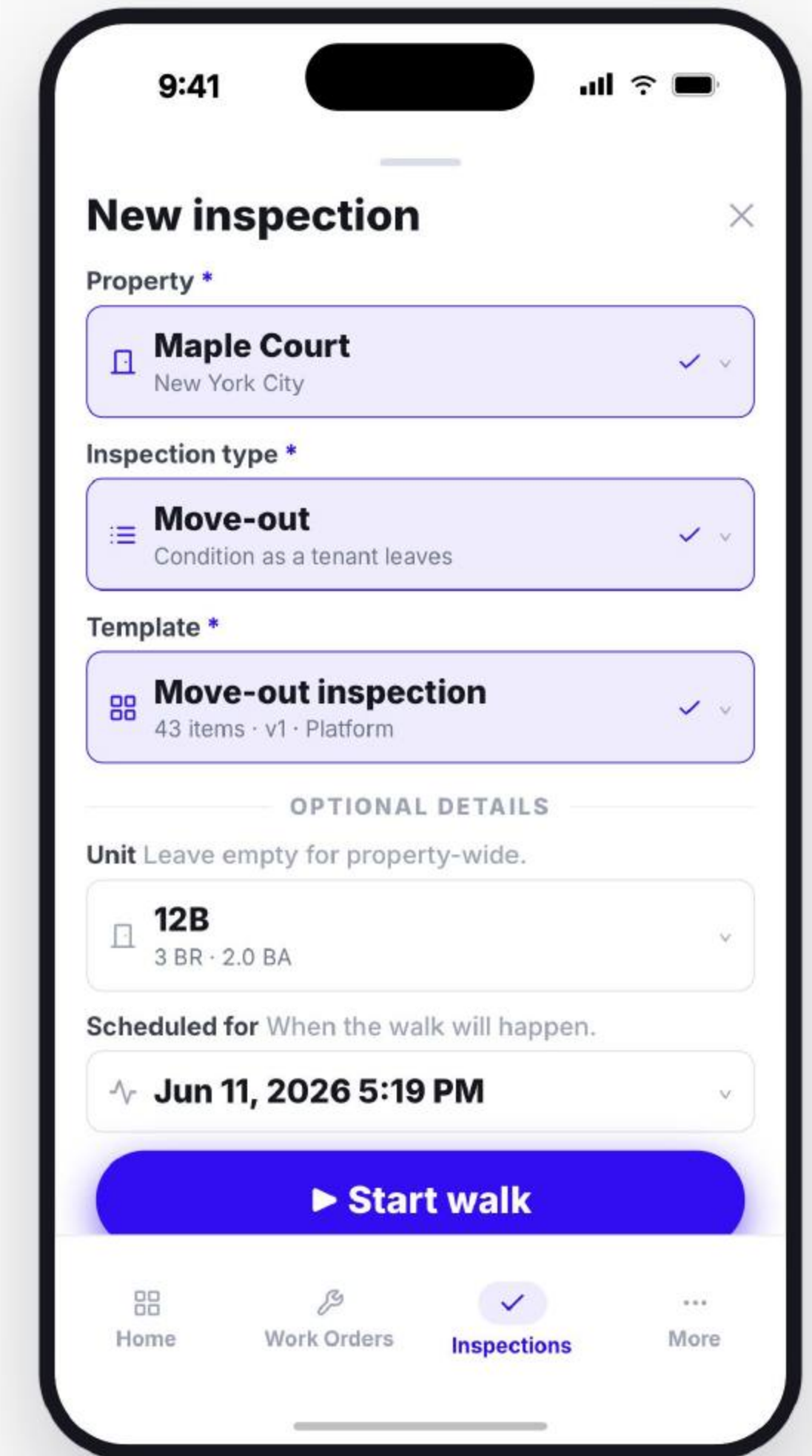
Video • Photos • Voice
Document what you see and say as you walk.

SWIFTOPS CREATES THE REPORT

AI turns your capture into a structured report and flags the issues that need attention.

REVIEW & DISPATCH

Approve the findings and the work orders get created and vendors get dispatched.



Complete the walkthrough and inspection report simultaneously before leaving the unit

Get Units Rent-Ready Faster

SwiftOps connects move-out documentation, disposition, walkthrough and follow-up work, so your team can move from move-out to rent-ready faster.

1. DOCUMENT THE MOVE-OUT

Use AI-powered walkthroughs to capture the unit's condition and create a move-out report.

2. COMPARE & ASSESS

Compare move-in and move-out reports to identify changes and calculate the move-out disposition.

3. GET REPAIRS MOVING

Turn findings into work and send repair requests to preferred vendors for bids.

4. TRACK TO RENT-READY

Keep repairs, vendors, and deadlines moving until the unit is ready to lease.

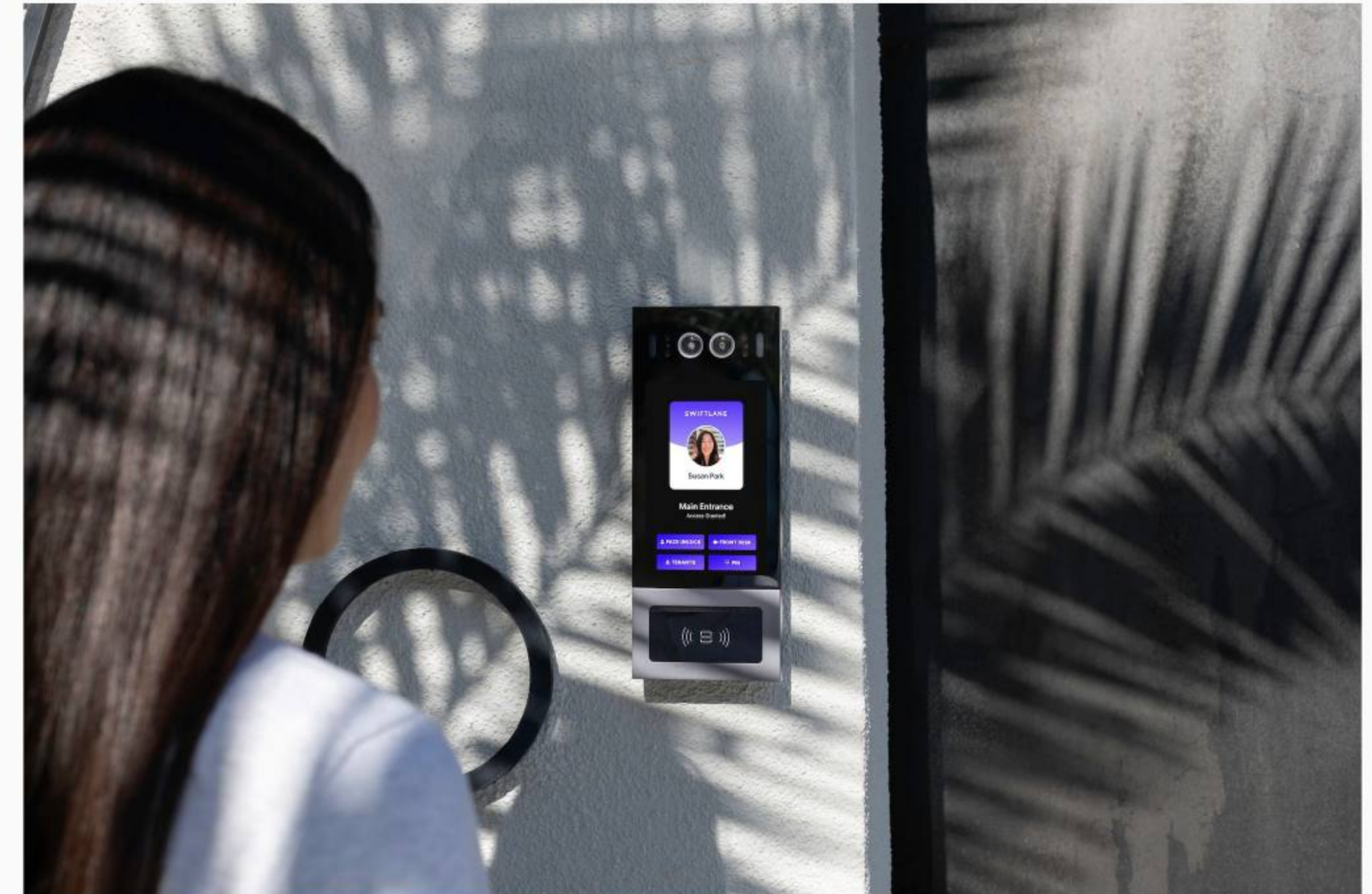


From move-out to make-ready to rent-ready, **every step moves faster.**

Give Vendors Secure, Temporary Access with Swiftlane

When a work order requires property access, SwiftOps can provide a temporary PIN tied to the job.

The vendor gets a one-time PIN when the work order is dispatched. It expires when the job is done, and the entry is logged and tracked.



No shared codes. No lockboxes. No manual key handoffs.

Scale the Portfolio Without Growing the Operational Work.

Give your teams a better way to manage growth, standardize day-to-day operations, and see what's happening across the portfolio.

SUPPORT GROWTH

Take on more properties without letting repetitive operational work grow at the same rate.

MAKE EVERY TEAM MORE PRODUCTIVE

Reduce vendor follow-up, status calls, and PMS data entry so your team can spend more time on higher-value work.

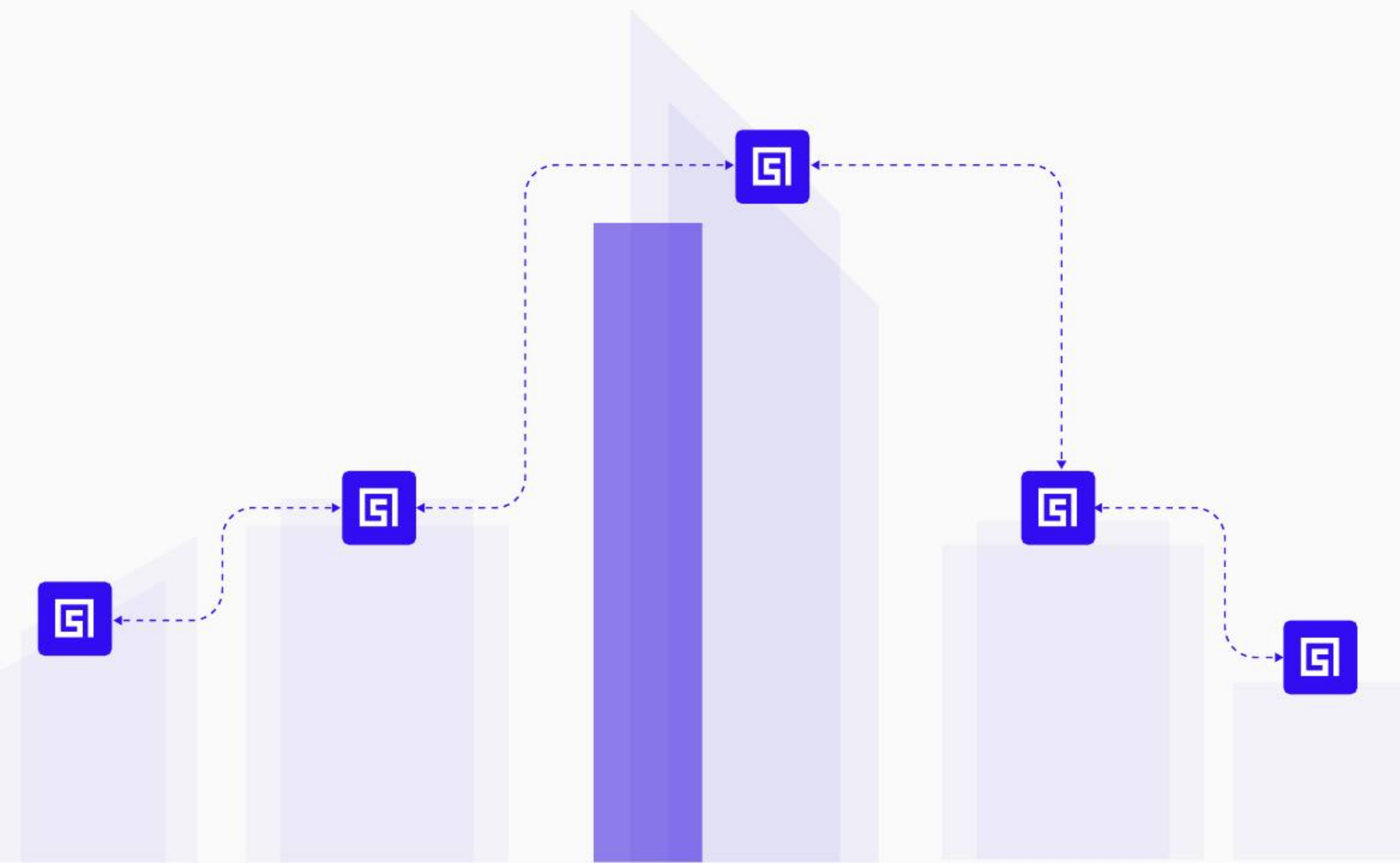
STANDARDIZE HOW WORK GETS DONE

Create consistent processes across properties instead of relying on individual habits, spreadsheets, or knowledge sitting in someone's head.

SEE WHAT'S HAPPENING

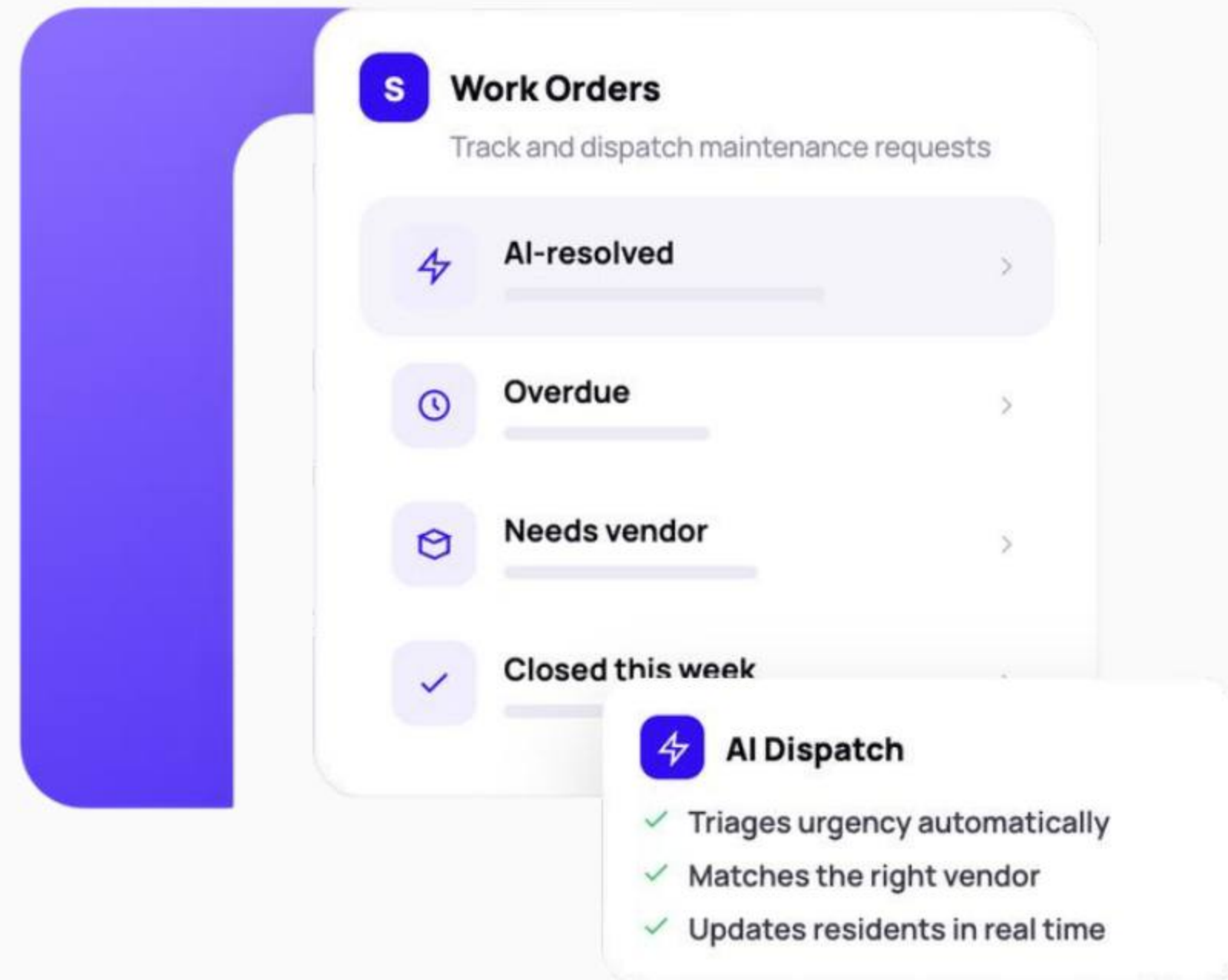
Get visibility into work orders, inspections, vendors, and make-readies without piecing information together from different systems.

More visibility. More consistency. **Less manual work.**



Spend Less Time Chasing the Work

SwiftOps handles repetitive follow-up, data entry, and coordination so your team can focus on the work that needs their attention.



TAKE CONTROL OF THE INBOX

Bring maintenance requests into a clear process instead of managing updates across emails, calls, texts, and multiple systems.

STOP RE-ENTERING INFORMATION

Turn inspection findings, resident requests, and walkthrough notes into organized records and work orders without starting from scratch.

KEEP VENDORS MOVING

SwiftOps follows up on vendor responses, tracks progress, and flags work that needs your attention.

STAY AHEAD OF MOVEOUTS

Keep inspections, bids, repairs, documentation, and disposition moving toward the make-ready deadline.

Less manual work. Less paperwork. **More time to manage your properties**

What Changes When Your Operations Run More Efficiently?

You spend less time on the work between the work.

Work orders, inspection documentation, vendor follow-up, and turnover coordination take less time to manage.

PMs have more time to manage

Less time spent chasing emails, entering information, and coordinating vendors means more time for owners, residents, and properties.

Units get rented faster

Keep inspections, vendors, repairs, and documentation moving instead of letting delays turn a 5–7 day make-ready into weeks.

You know what's happening across the portfolio

See where work stands, what's falling behind, and what needs attention without chasing down updates.

SwiftOps was built to [help property teams get there.](#)

What Makes SwiftOps Different?

SwiftOps gives your team time back by automating the work between the work.

0
Manual re-entry

10 min
Walkthrough time from 120 minutes

24/7
Maintenance intake

	Other Property Operations Platforms	 SwiftOps
Maintenance Triage	✗ Capture the request only	✓ Handle requests 24/7 without adding more work for your team
Inspections	✗ Document what happened	✓ Track and dispatch the inspection with automated documentation
Vendor Dispatch	✗ Send the job to a vendor	✓ Get the right vendor dispatched and keep the job moving
Inspection → Work Order	✗ Findings require manual work-order creation	✓ Turn findings into follow-up work automatically
Vendor Access	✗ Stop at vendor dispatch	✓ Dispatch the vendor and provide building access through Swiftlane
PMS Integration	✗ Don't integrate and work together with PMS	✓ Works from PMS data and updates operational records
Connected Operations	✗ Separate workflows between fragmented systems	✓ Connect work from request → vendor → inspection → make-ready

Get Started Fast Without Disruption.

Your PMS stays live throughout. Nothing gets migrated, nothing gets turned off.

Connect

We connect to your PMS and pull in the properties, units, and vendors already there. Nothing to migrate.

Configure

Your dispatch rules, preferred vendors, and emergency thresholds — set to how you already operate.

Launch

Start with one or two properties, prove it, then roll out in waves.

A dedicated implementation manager runs the complete rollout with you.



Work Smarter Across Every Property

Work Orders · Vendor Dispatch · Inspections · Walkthroughs · Unit Turnover

See how SwiftOps can help improve your operations

[Book a Demo →](#)