

Modernizing Security and Access for an Expansive Castle-Inspired Apartment Community

Meet The Grand Castle

The Grand Castle is a 522-unit residential community in Grandville, Michigan and is home to 800 to 1,200 residents. The property is immediately recognizable for its one-of-a-kind castle-inspired architecture and 15-story tower that overlooks a private lake. Residents enjoy lakeside recreation, a pool, fitness center, walking trails, dog parks and a resident library on the eighth floor.

The Castle spans several buildings and numerous amenity areas with residents, guests and service providers moving throughout the grounds daily. With this level of activity, the property needed an access control system that could keep up with both its scale and its unique environment.



From Outdated to Reliable Access Across Every Entry Point

The Grand Castle team set out to replace an outdated access system that was no longer reliable or easy to manage. Their goal was to create a more modern, flexible and secure experience for its residents, while reducing manual work for staff and standardizing access across the entire community.

To achieve this, the Castle partnered with **Swiftlane and K Group Companies** to complete a full, property-wide access upgrade. More than 60 SwiftReader X intercom units were installed across the building's entrances, amenity spaces and interior areas, creating a unified and streamlined access experience.

An Aging System that Left Residents and Management Frustrated

Before integrating Swiftlane, the Castle relied on an aging legacy system. Many devices had stopped working, and the system offered little visibility into who was entering the buildings. Staff were regularly updating access codes by hand and troubleshooting inconsistent hardware.

Residents were also feeling the impact. The lack of reliable controls led to security concerns and unauthorized use of amenities became more common.

The Castle needed a system that improved security, simplified operations and offered a modern, convenient experience for residents.

"It didn't give residents a good sense of security. Anyone could access the building at any time, and our team needed to constantly update access codes by hand."

**Calvin Gibson, Property Manager at
The Grand Castle**

A Modern System Built for Today's Living

During their evaluation, the Castle team gravitated toward Swiftlane because it offered a simple, modern system that could support their long-term goals. Residents would get fast, flexible entry options, and staff would gain reliable oversight through a single, easy to use cloud-based dashboard.

"What really stood out about Swiftlane was the ease of access and the ability to track who is coming in and out. The management portal is very user friendly."

**Calvin Gibson, Property Manager at The Grand
Castle**

Swiftlane aligned with both the resident experience the Castle wanted to deliver and the operational efficiency their team needed.

Modern access options that fit resident lifestyles

- Facial recognition for seamless hands-free entry
- Mobile app unlock
- PIN access for residents, guests, and delivery services

Operational tools that simplified management

- Cloud dashboard with real-time oversight
- Photo audit logs for entry verification
- Yardi integration to automate resident onboarding and offboarding

Durable hardware built for areas with harsh seasonal weather

- IP65 weather resistance
- IK10 vandal-resistant design

67 Units Installed with Zero Disruption

To bring the system to life, the Castle partnered with K Group Companies, a long-established technology provider known for their hands-on approach and expertise in physical security. K Group worked closely with Swiftlane and the property's onsite team to ensure the roll out was smooth and minimally disruptive.

Residents adopted the Swiftlane system quickly, appreciating the choice between facial recognition, mobile access or PIN for entry.

Installation Highlights

- Installation of more than 67 SwiftReader X units
- Replacement of damaged legacy hardware, including door strikes
- Full validation of wiring, mag locks, and integration points
- Commissioning and testing of every access point
- Staff training on the Swiftlane dashboard and resident onboarding

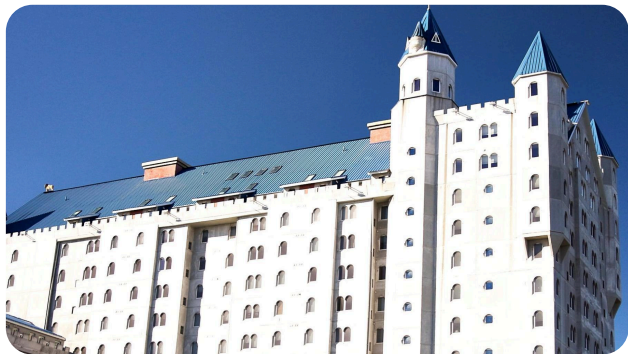


Stronger Security, Less Admin Work

The move to Swiftlane produced measurable improvements across the property, strengthening security, reducing staff workload, and improving daily convenience for residents. The property now has a more consistent access experience that matches the needs of a modern large scale, high-traffic apartment community. Residents move through the property more easily, staff spend far less time managing credentials and the integration with Yardi keeps everything in sync and on autopilot. The result is a smoother, safer, and more modern experience for everyone on site.

"Residents really like having options, whether it's facial recognition, a PIN, or mobile access. And for our team, the Yardi integration has been a huge improvement. Everything stays in sync automatically, so we're not constantly updating systems by hand."

**Calvin Gibson, Property Manager at
The Grand Castle**



Built to Grow with the Community

For a community as active and unique as The Grand Castle, having the right access system makes all the difference. Swiftlane brought the property a level of reliability and ease that residents and staff can feel every day. With the upgrade complete, the Castle now has a futuristic access solution that will continue to support the community as it evolves.