

How Gateway Park Apartments Eliminated Fob Management and Modernized Access

Property Overview

Located in Northeast Denver, Gateway Park Apartments is a 436-unit luxury garden-style community that is managed by Apartment Management Consultants (AMC).

The property features resort-style amenities including two swimming pools, a 24-hour fitness center, outdoor fire pit lounges and a gated electronic entrance. Surrounded by scenic walking trails and close to major employers and Denver International Airport, Gateway Park serves a mix of working professionals and families, who value convenience and comfort.



The Situation Before Swiftlane

Before Swiftlane, managing access across such a large property had become one of the biggest ongoing challenges for the onsite team. Gateway Park relied on a traditional key fob and shared access code system that required constant maintenance and oversight. Managing hundreds of fobs across multiple buildings was time-consuming, expensive, and frustrating for both residents and property staff. Until one day, it stopped working all together and they were forced to seek a better overall solution.



*"We were always rekeying," said **Brenda Santamaria, Community Manager** at Gateway Park Apartments. Someone would lose a fob, or we'd have to replace locks when residents moved out, It was nonstop. We had one master code that everyone used, residents, vendors, even people, who didn't live here anymore. It took hours to handle move-ins or vendor access, and it added up every week."*

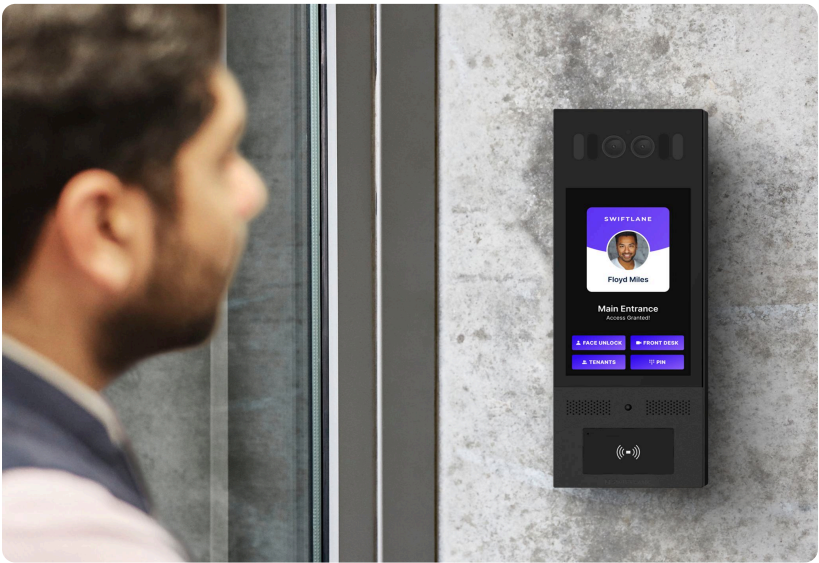


The AMC management team needed a secure, modern solution that would reduce rekeying, save time and make access easier for everyone.

Adopting Swiftlane

When AMC began exploring alternatives, Swiftlane stood out for its cloud-based platform, mobile app access and built-in video intercom. The management team liked that it was easy to use, quick to deploy, and something residents would find modern.

“What really sold us was how easy it was to manage, It works from your phone, and it feels modern. It wasn’t just a security system. It made our property feel high-tech and elevated.”



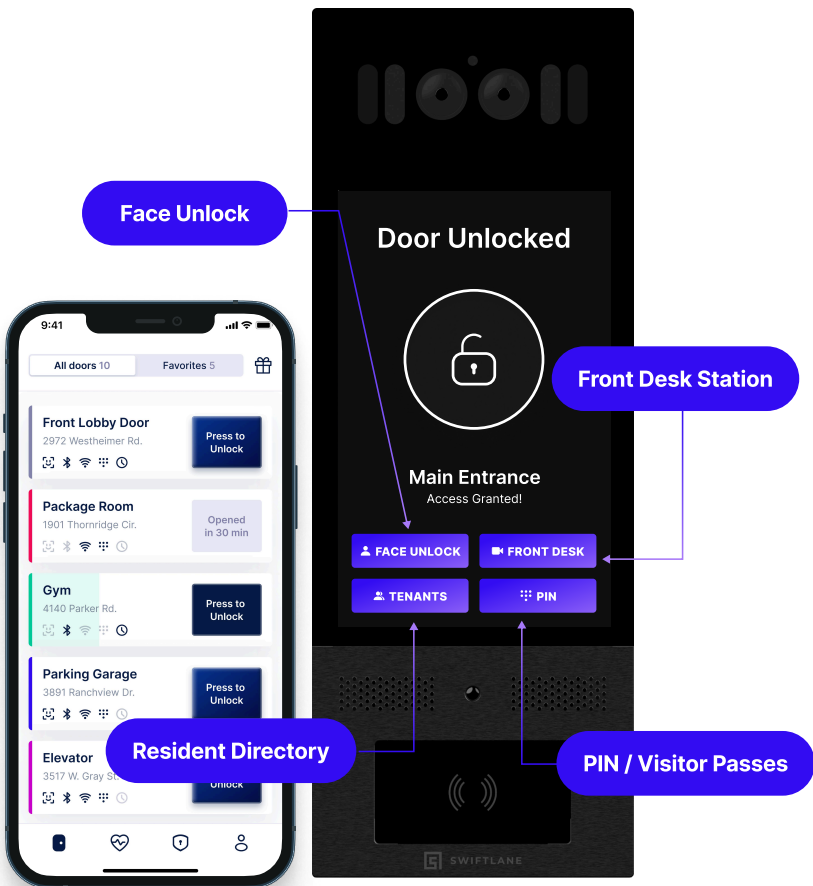
Implementation: Replacing Legacy Systems Across the Property

Gateway Park replaced its entire gate intercom system and upgraded access control readers throughout the property’s common areas with Swiftlane.

The installation was completed quickly, with minimal disruption to residents.

“I see residents using it all the time , they just click their little app and they love it. It used to take hours to manage keys or fobs, and now I can do it from my phone in seconds.”

Move-ins and move-outs that once took hours now happen in minutes. New residents are added directly through the Swiftlane dashboard or mobile app and access for former residents is easily removed.



The Impact

Since adopting Swiftlane, Gateway Park has seen measurable improvements across operations, resident satisfaction, and financial performance. Residents now enjoy seamless, touchless entry through face recognition or mobile access, and the property team has eliminated rekeying and fob management entirely.

“Residents tell us all the time how much easier it is,” Brenda said. “They feel safer and more independent. We’re saving so much time. Instead of rekeying, we can focus on residents and the community. It’s simple, but it changes everything.”

Operationally, the team reports significant cost savings from reduced rekeying and hardware replacements, along with improved security across all common areas at Gateway Park.